



**Welcome to your weekly overview of Rates, Surcharges, Service News and Operational Updates**

**Dear Customer,**

Thanks for subscribing to our **CustomerNEWS**. This and every week, we share with you the latest **rates, surcharges, service news** and **operational updates** that have been published on our website. In case you're looking for previously published information, remember to visit and bookmark our [CustomerNEWS](#). If you're interested in purely operational information, like congestions, port information and more, head over to our [Operational Updates](#) where you'll find the latest developments.

Here's a recap of the recent updates that you might have missed:

**[Shipping to and from the East Coast of South America? We have got good news for you!](#)**



If you're shipping to and from the East Coast of South America, we've got good news for you. As part of our ongoing commitment to enhance network integrity and improve schedule reliability, we're introducing important updates to our [GS1](#), [ECX](#) and [MSE](#) services.

[Learn more](#)



[A GRI/GRA from Indian Subcontinent & Middle East to North America is coming up](#)

A General Rate Increase (GRI) / General Rate Adjustment (GRA) from Indian Subcontinent & Middle East to North America is coming up.

[Learn more](#)

[A price announcement from Europe to Far East is coming up](#)

Our **ocean tariff rates** for Freight of All Kinds (FAK) from Europe to Far East will increase.

[Learn more](#)



[Here's an update on Invoice Cancellation Charges](#)



If you're shipping to and from South Europe, North Africa or East Mediterranean, please note the following update to the **Invoice Cancellation Charge**.

[Learn more](#)



[Shipping to Iraq? Here's an update on the Vessel Traffic System Charge \(VTS\)](#)

If you're shipping to Iraq, please note the following update to the Vessel Traffic System Charge (VTS).

[Learn more](#)

If you have questions concerning the above changes, please contact our teams at your preferred [location](#), who will be happy to guide you based on your individual situation.

Best regards,



**India Kim Skubel**



**Alan Willmeroth**

from our Customer Communications Team