



Welcome to your weekly overview of Rates, Surcharges, Service News and Operational Updates

Dear Customer,

Thanks for subscribing to our **CustomerNEWS**. This and every week, we share with you the latest **rates, surcharges, service news** and **operational updates** that have been published on our website. In case you're looking for previously published information, remember to visit and bookmark our [CustomerNEWS](#). If you're interested in purely operational information, like congestions, port information and more, head over to our [Operational Updates](#) where you'll find the latest developments.

Here's a recap of the recent updates that you might have missed:

[Here's a recap of recent trade updates impacting the Indian subcontinent](#)



- We are deploying Sofia Express as a [dedicated shuttle between Port of Salalah and Karachi](#)
- Update on the [trade restrictions between India and Pakistan](#)

- Shipping within the Middle East? [A GRI is coming up](#)
- Shipping between Pakistan, North & South Europe and Africa? Here's a [Contingency Surcharge \(CSU\)](#)

To find daily operational updates, also check out our [operational updates page](#) for region Middle East.



[Shipping from Asia to Latin America? A GRI is coming up](#)

A **General Rate Increase (GRI)** from Asia to the West Coast of South America, East Coast of South America, Mexico, Central America and the Caribbean is coming up. This GRI will apply to cargo transported in 20' and 40' Dry containers, including High Cube equipment and 40' Non-operative reefers.

[Learn more](#)

[Shipping from Asia and Oceania to Kenya and Tanzania? A PSS is coming up](#)

A **Peak Season Surcharge (PSS)** is coming into effect from Asia and Oceania to the port of Mombasa (Kenya) and Dar Es Salaam (Tanzania).



[Learn more](#)



[Shipping to Saudi Arabia? Pallets now mandatory for loading imported goods](#)

If you're shipping to Saudi Arabia (SA), please note the following information: As per communications from the Saudi Ports Authority, the **use of pallets to load goods** in containers will be **mandatory** as of June 1st.

[Learn more](#)

If you have questions concerning the above changes, please contact our teams at your preferred [location](#), who will be happy to guide you based on your individual situation.

Best regards,



India Kim Skubel



Alan Willmeroth

from our Customer Communications Team