

# Newly Enhanced Cargo Tracking is Available Now!

## [Advisory](#)

Apr 21, 2025

Dear Valued Customers,

Thank you for your continued support and choosing Ocean Network Express (“ONE”) to cater to your needs.

We are excited to announce the launch of our **newly enhanced Cargo Tracking feature** on ONE eCommerce. This upgrade brings you a more intuitive experience, along with actionable insights to help you stay informed about tracking irregularities and manage your shipments more efficiently.

### **Enhanced Visibility**

Experience a comprehensive view of your shipment’s journey with a vertical timeline and progress bar.

### **Upcoming Deadlines**

Receive timely alerts with color-coding to emphasize the urgency of required actions for key milestones.

### **Exception Alerts**

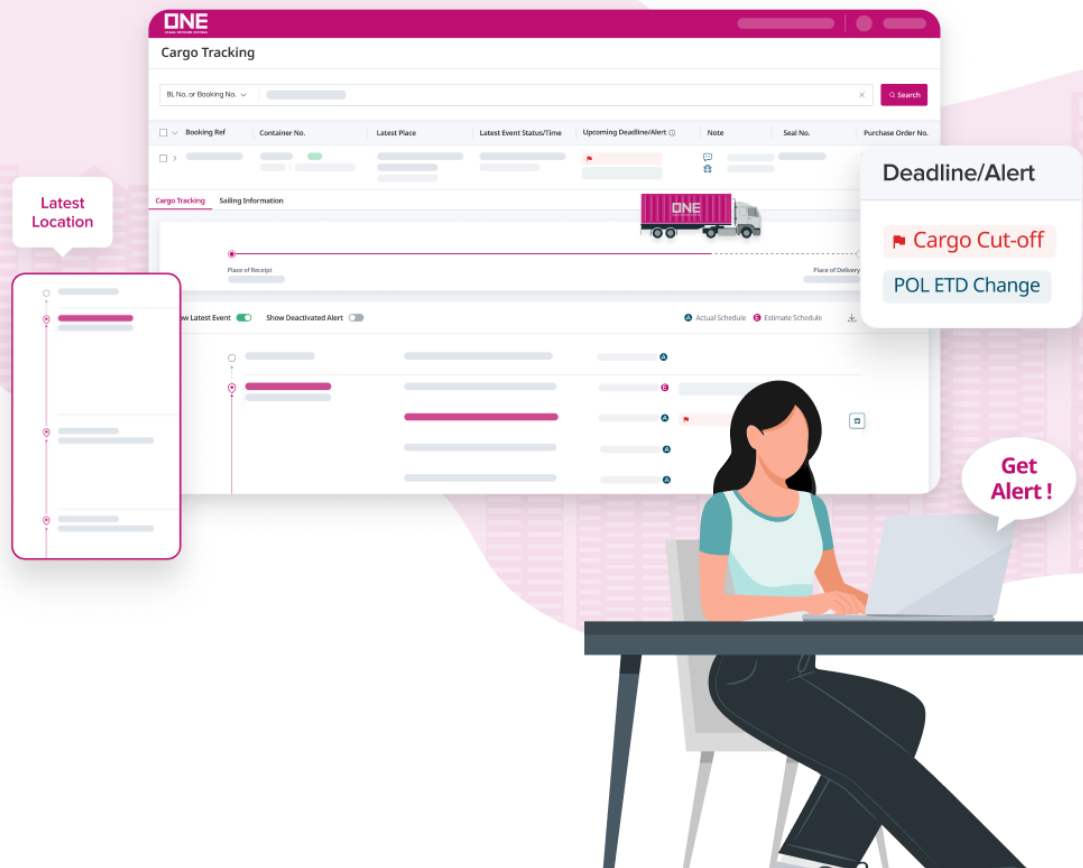
Stay fully informed of your shipments with timely notifications for schedule changes and long-stay exceptions

To access the new Cargo Tracking feature, go to Manage Shipment, hover over Track & Trace, and select Cargo Tracking from the menu.

We appreciate your partnership and look forward to serving you better. For any questions or assistance, please contact your local [ONE office](#) or representative.

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Yours faithfully

Ocean Network Express Pte Ltd