

LOOKOUT

04.2025

Ahoy Customer,

Welcome to our LOOKOUT!

This edition is packed with powerful stories – from Captain Tobias Kammann's journey commanding the "Hanoi Express" to Hapag-Lloyd's commitment to handling Dangerous Goods with unmatched safety standards. Be inspired by Kenneth Monterroso's courageous fight against HIV stigma, and relive our second-ever Diversity Day, where global teams united under the theme "Let's keep connecting people across differences." Plus, discover how Hapag-Lloyd is driving sustainability forward by converting five vessels to run on methanol – a major step toward a greener future.

Enjoy the read!



["Afterwards I found out how dangerous it could be!"](#)

From a teenage dream sparked by seafaring novels to commanding one of Hapag-Lloyd's giants – *Captain Tobias Kammann's* shares his path from a small feeder vessel to the bridge of the 400-meter-long "Hanoi Express".

[DIVE IN HERE](#)

[Our commitment to handling Dangerous Goods](#)

With over 50 years of expertise, Hapag-Lloyd goes beyond standard safety measures to handle Dangerous Goods with utmost care. Let's dive into what makes Hapag-Lloyd a pioneer in Dangerous Goods handling!



[GET THE DETAILS HERE](#)



[Diversity Day at Hapag-Lloyd](#)

Under the theme "**Let's keep connecting people across differences**", Hapag-Lloyd celebrated its second global Diversity Day. Employees from around the world came together to reflect on DEI and how it shapes them and their teams.

[EXPLORE MORE HERE](#)

[Hapag-Lloyd powers up for a greener future](#)

Together with Seaspac Corporation and MAN Energy Solutions, Hapag-Lloyd is gearing up to convert five 10,100 TEU container vessels to run on methanol, marking a major step forward to cut emissions and decarbonize our own fleet.



[UNCOVER THE DETAILS HERE](#)

[Take part in our Customer Experience Survey \(CES\)](#)



We believe every journey we take is made better by listening to you. Our CES is your chance to help steer our course and enhance our services for you. **In a few minutes, you can make a meaningful impact** – ensuring we remain your trusted partner on your journey to success and stay on course to become your “Undisputed Number One for Quality”.

[FIND OUT MORE](#)

[Meet our CEO Rolf Habben Jansen](#)



We invite you to our first virtual live session of 2025 with our **CEO, Rolf Habben Jansen, on April 3rd**. He will share key updates on the Gemini Cooperation, market challenges and sustainability. Join us at either **10:00-10:45 AM (CEST)** or **4:00-4:45 PM (CEST)**. Please register for your preferred time using the button below. We look forward to your participation!

[REGISTER HERE](#)

[Capture of the month: Maneuvering the vessel into its berth](#)



A key moment of every voyage is bringing the vessel safely into its berth. Here you can see one of our vessels arriving at the Port of Southampton in Great Britain. Every turn of the propeller, speed adjustment, and precise alignment with the cranes highlight the skill and teamwork needed between tugboats, crew, and port pilots for a smooth docking. A true display of maritime expertise!

[GET THIS STUNNING PICTURE HERE](#)

[Remember to LOOKOUT for the next one!](#)

Thank you for reading our LOOKOUT. Each month, we share stories from land and sea and bring them to your inbox. We look forward to share the next issue with you.

Warm regards,



[Francesco Di Bari](#)

[from our Customer Communications Team](#)