



**Welcome to your weekly overview of Rates, Surcharges, Service News and Operational Updates**

**Dear Customer,**

Thanks for subscribing to our **CustomerNEWS**. This and every week, we share with you the latest **rates, surcharges, service news** and **operational updates** that have been published on our website. In case you're looking for previously published information, remember to visit and bookmark our [CustomerNEWS](#). If you're interested in purely operational information, like congestions, port information and more, head over to our [Operational Updates](#) where you'll find the latest developments.

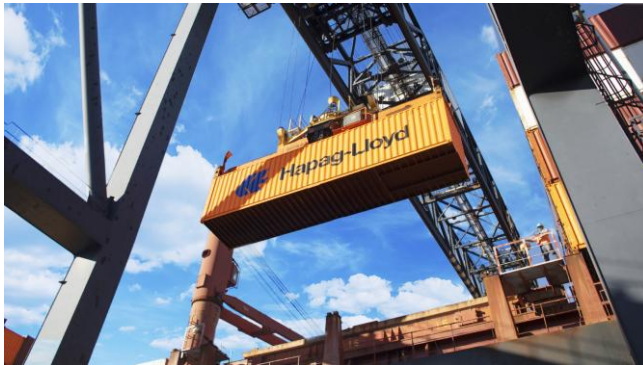
Here's a recap of the recent updates that you might have missed:

[Shipping between North Europe & the Mediterranean to Canada? Then we've got good news for you](#)



The St. Lawrence River water levels have improved, allowing us to again fully load the Montreal services AT1, AT2 and MCA. As a result, the Low Water Surcharge for all cargo moving to/via the port of Montreal will be suspended

[Learn more](#)



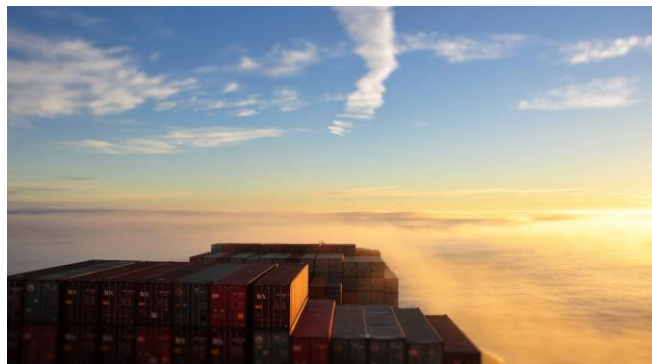
[Shipping with our South America Westcoast \(SWX\) service? Here's a rotation update](#)

If you're shipping with our South America Westcoast (SWX) service, linking North Europe to Latin America West Coast and Caribbean, here's an update that might impact your cargo planning.

[Learn more](#)

[Here's an update on charges for Genoa & Vado Ligure, Italy](#)

If you are shipping to Italy, here's an update on Import Storage Destination (STD) charges for Genoa & Vado Ligure, Italy. These charges will apply to 20' and 40' containers (excluding reefers).



[Learn more](#)



[Shipping from Asia to Latin America? A GRI is coming up](#)

A General Rate Increase (GRI) from Asia to the West Coast of South America, East Coast of South America, Mexico, Central America and the Caribbean is coming up.

[Learn more](#)

If you have questions concerning the above changes, please contact our teams at your preferred [location](#), who will be happy to guide you based on your individual situation.

Best regards,



**India Kim Skubel**



**Alan Willmeroth**

from our Customer Communications Team