

Simplifying Inland Transport: On-Carriage Instructions Now Available



Dear Customer,

We're excited to introduce a game-changing update to simplify your inland transportation: Our new [On-Carriage Instructions tool](#) is designed to make submitting inland transport details **easier, faster, and more transparent**.

With this **intuitive web form**, you can now submit all required information for **on-carriage delivery** in a **structured and guided process**, reducing errors and saving time. No more emails back and forth – just a **seamless digital solution** that ensures accuracy right from the start.

With just a few simple steps, you can submit your on-carriage details **effortlessly**. By entering your **booking number** in our **guided web form**, you'll be led through a **streamlined process** that ensures all critical information is provided. Once submitted, you'll receive a **summary email with a case number**, giving you full transparency and easy reference if updates are needed.

- **Faster Confirmations** – Provide all necessary details upfront and get quicker processing.

- **Full Transparency** – Receive an instant summary email with your case number for tracking.
- **24/7 Availability** – Submit your on-carriage details anytime, anywhere via our [Online Business Suite](#).
- **Less Manual Effort** – Reduce Customer Service interactions and speed up inland transport arrangements.

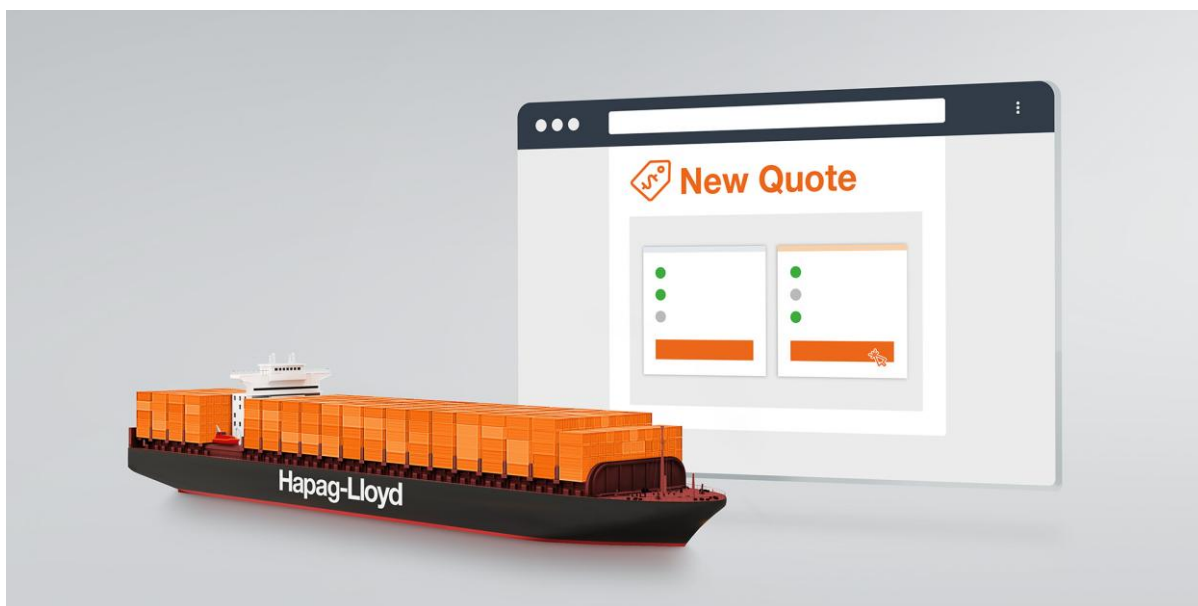
With our the release of our latest feature, we included the possibility of sending a change request for On-Carriage from Merchant's Haulage to Carrier's Haulage.

You now have the opportunity to include the **mode of transport** within the change request. After the change request has been submitted, our teams will **check the feasibility**.

As new **inland fees** will occur, you have the option of selecting the **payer** for these charges.

[Submit Now](#)

Get a Quote for Your SOC Shipments



You can now easily get a quote for your **Shipper-Owned Container (SOC)** shipments. The SOC feature is available for **Dry, Reefer, NOR, and Tank containers** and can be added to your **Quick Quotes quotation** with just one click. You can even combine it with your dangerous goods shipments or special commodities in our intuitive solution.

You can learn more about the **Shipper-Owned Container Procedure** [here](#).

Learn more about our [Quotation Solutions](#) and how to customize them.

Real-World Success with eBLs: A Customer Perspective

At Hapag-Lloyd, we value **transparency** and **trust** in our partnerships. Recently, we spoke with **Maida Žerić**, Sea Freight CEO at **Transway**, about her experiences with [electronic Bills of Lading \(eBLs\)](#). Maida shares insights into how eBLs have streamlined Transway's operations, highlighting the **efficiency**, **security**, and **environmental benefits** that they have seen. Interested in learning more about this successful collaboration?

[More about eBL](#)

Did You Know? We Had an Expert Talk: Mithun Mohanty About eBLs

We recently spoke with **Mithun Mohanty**, our **eBL expert**, about the transition from **paper BLs** to [electronic BLs](#). He highlights the benefits of **faster processing**, **cost savings**, and **enhanced security**. Mithun also emphasizes the importance of **industry collaboration** and how to overcome challenges and achieve widespread adoption.

[Read the interview](#)

Sharing is caring: get your colleagues onboard!



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Kind regards,

Your Hapag-Lloyd team