

### **Customer Advisory**

# **Update on Implementation of Maersk East-West Network**

August 26 March 2025

Dear customer,

It is the ambition of the Gemini Cooperation and the Maersk East-West network (earlier referred to as the Network of the Future) to deliver a flexible and interconnected ocean network with historically unmatched and industry-leading reliability. We have set the ambitious target of aiming to deliver schedule reliability of above 90% (Sea-Intelligence) once the network is fully phased in at the end of May 2025.

#### **Current implementation of the Maersk East West network**

As of now, 75% of the East-West network has been implemented. We will continue to work towards full implementation until the end of May 2025, as there as still some vessels running under the earlier 2M agreement. Currently, more than 250 of around 340 vessels in total have transitioned into Maersk and Hapag-Lloyd's new ocean network which covers East-West trades.

The Asia Pacific network was fully phased in within the first month, ensuring seamless regional connectivity.

## The first Sea-Intelligence numbers

On 25th March, <u>Sea-Intelligence</u> published its monthly schedule reliability figures, including data showing how sailings under the Gemini Cooperation performed in the first month of Maersk and Hapag-Lloyd's new operational collaboration.

According to Sea-Intelligence's data, the Gemini Cooperation delivered a schedule reliability of 94% in February 2025.

## Information on sailings

All import-export connections via our Tanjung Pelepas hub are running on schedule. To find out more about the East-West network, please visit our dedicated <a href="web-page">web-page</a>; and for more information on sailing schedules, <a href="please click">please click</a> <a href="here">here</a>.

If you have any further questions about the new network and what it means for you and your business, please <u>contact us</u> – our teams are ready to assist and guide you.

As your trusted logistics partner, we are excited to give you more reliability through our East-West network.

Yours sincerely,

A.P. Moller - Maersk