



Welcome to your weekly overview of Rates, Surcharges, Service News and Operational Updates

## Dear Customer,

Thanks for subscribing to our **CustomerNEWS**. This and every week, we share with you the latest **rates**, **surcharges**, **service news** and **operational updates** that have been published on our website. In case you're looking for previously published information, remember to visit and bookmark our <u>CustomerNEWS</u>. If you're interested in purely operational information, like congestions, port information and more, head over to our <u>Operational Updates</u> where you'll find the latest developments.

Here's a recap of the recent updates that you might have missed:

# Shipping between the Baltic Sea? Here's an update for you



If you're shipping to and from the Baltic Sea and looking for short sea connections, we've got good news for you. In March, we will be revamping two of our services: the <u>Poland Express (PEX)</u> and the <u>Baltic Express (BAX)</u>. They will provide fast and efficient coverage between key Baltic ports and our German hubs in Hamburg and Wilhelmshaven. In addition, Gdynia (Poland) will also be directly connected to Bremerhaven (Germany) and Wilhelmshaven (Germany) by our <u>Poland Germany</u> Shuttle (PGS).

#### **Learn more**

**Shipping within the Mediterranean?** Here's an update for our PTX Service

Mid of March, 2025, we will kick-off our new <u>Portugal Tangier Express (PTX)</u> to provide you with an enhanced port coverage between Iberian ports and the Hapag-Lloyd network via Tangier, Morocco.



PTX Service update



Shipping within the Mediterranean?
Here's a rotation update for our US1
Service

With your cargo planning in mind, please note that the service rotation of our <u>US1 Service</u> will change. From the end of March 2025, Charleston (United States) will be called before Savannah (United States).

# **Adjustment of Document Cut-Offs for German Ports**



With your cargo planning in mind, we have adjusted the Document Closing deadlines. This change provides you with additional time to submit your Shipping Instructions (SI).

## **Learn more**

If you have questions concerning the above changes, please contact our teams at your preferred <u>location</u>, who will be happy to guide you based on your individual situation.

Best regards,