



Welcome to your weekly overview of Rates, Surcharges, Service News and Operational Updates

Dear Customer,

Thanks for subscribing to our **CustomerNEWS**. This and every week, we share with you the latest **rates, surcharges, service news** and **operational updates** that have been published on our website. In case you're looking for previously published information, remember to visit and bookmark our [CustomerNEWS](#). If you're interested in purely operational information, like congestions, port information and more, head over to our [Operational Updates](#) where you'll find the latest developments.

Here's a recap of the recent updates that you might have missed:

[Shipping with our Caribbean Express Service \(CES\)? Here's a service update](#)



From end of February 2025, our Caribbean Express Service (CES) will operate with an updated rotation with additional calls at Philadelphia, US and Port Everglades, US and will no longer call Norfolk, US & Kingston, JM. See below for an overview of the new rotation.

[CES update](#)



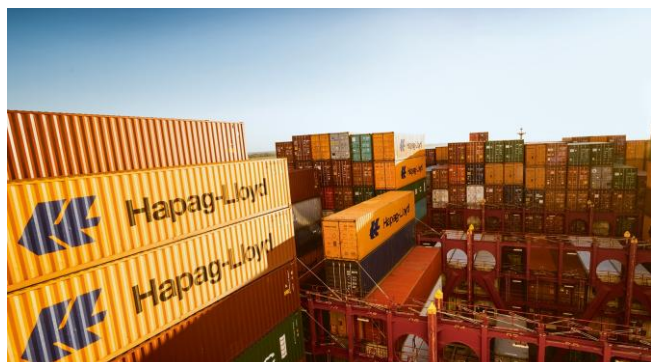
[Shipping with our South East India-Europe Express \(IEX\)? Here's a service update](#)

If you are shipping with our South East India - Europe Express ([IEX](#)), here's the latest update for your cargo planning. From mid-March, our IEX will be changing its service rotation. We will no longer call at Bremerhaven, DE and will instead call at Hamburg, DE (CTA).

[Learn More](#)

[Shipping to and from West Africa? Here's an update for your cargo planning](#)

We'll expand our presence in West Africa by adding new routes to and from our hub in Tangier Med, Morocco. To assist your cargo planning, you can use our [vessel tracker](#) to view our vessels' latest Estimated Times of Arrival and Departure.



[Read more](#)



[Important Update on Advanced Filings to the Safety and Security Declaration System \(S&S GB\) of the UK](#)

The current Safety and Security Declaration (S&S GB) regulation requires advanced filings for cargo arriving at Great Britain ports on vessels from non-EU countries, whether the cargo is discharged, transshipped, or remains on board.

[S&S GB update](#)

[Here are Surcharge Updates](#)



- Peak Season Surcharge from Latin America to Asia
- Emergency Space Contingency (ESC) Surcharge adjustment from North Europe to West Africa

[PSS Latam - Asia](#)

[ESC North Europe - Africa](#)



[A price announcement from Indian Subcontinent to Europe and Mediterranean is available](#)

Our ocean tariff rates from Pakistan and India to North Europe and Mediterranean will increase. Please find the details below.

[Read more](#)

If you have questions concerning the above changes, please contact our teams at your preferred [location](#), who will be happy to guide you based on your individual situation.

Best regards,



India Kim Skubel



Alan Willmeroth

from our Customer Communications Team