

Payment Terms for Shipments from North European Ports

Dear Customer,

To ensure a smooth shipping experience, it's important to understand our payment terms and guidelines. Below is a quick overview of key payment requirements, adjustments, and important considerations for shipments from North European ports.

	Basic Freight Prepaid / Freight Prepaid (excluding Terminal Handling Destination, Land Freight, and other destination charges)	Basic Freight Collect / Freight Collect (collect, excluding Origin Land Freight, Terminal Handling Origin-related, and MTD charges)
Prepaid	Origin Land Freight Terminal Handling Origin Other origin charges / Sea Freight	Origin Land Freight Terminal Handling Origin Other origin charges (eg. MTD)
Collect	Terminal Handling Destination Destination Land Freight Other destination charges	Sea Freight Terminal Handling Destination Destination Landfreight Other destination charges

Adjustments: If you need to modify any part of these arrangements, please specify the details clearly in the remarks field of your Shipping Instructions.

Ad-hoc charges: Any unexpected charges during your shipment will be invoiced based on your provided instructions.

Important:

- Please check the rules and regulations for your destination country, as some may have specific restrictions on what can or cannot be prepaid or collect.
- We kindly ask that you provide payment information in accordance with Hapag-Lloyd's standard payment definitions. Please refrain from using Incoterms.

If you are looking for an explanation for a charge on your invoice, find more information on our local charges [here](#).

Best regards,



Diana

from our Customer Communications Team