



We're looking forward to seeing your cargo on board Gemini Cooperation

Dear Customer,

Over the past months, we have been keeping you informed about our progress and preparations towards the start of Gemini Cooperation. From introducing our innovative Hub & Spoke operating model focused on a step-change in schedule reliability, unveiling our new East-West Service Network 2025 ensuring broad connectivity, to announcing the decision to sail around the Cape of Good Hope keeping our seafarers, vessels and your cargo safe.

Today marks another significant milestone for Gemini Cooperation: We are officially opening for bookings on all our services.

With this milestone, we're setting sail to improve the quality of operational services and offering a broadly connected ocean network focused on:

- **Reliability:** Industry leading schedule reliability of above 90% (once fully phased-in) to enable significantly higher on-time delivery of your cargo.
- **Connectivity:** Excellent network coverage with efficient connections and competitive transit times to be your ocean carrier of choice.
- **Sustainability:** Acceleration of our sustainability efforts to faster decarbonize our operations and your supply chains.

As we continue to prepare for the transition into our new network, we will keep you regularly updated with information about the phase-in and first sailings of Gemini Cooperation.

Here are a couple of useful updates to start preparing your bookings:

- **Start your bookings:** You can get started on your bookings [here](#). You can place your bookings from today until the end of February 2025, in Gemini and non-Gemini services. Our customers with existing contracts can start booking today. Our short-term pricing (Quick Quotes and Quick Quotes Spot) will be available soon.
- **Trade Brochure:** Find key trade information in the latest East – West Service Network 2025 Trade Highlights [overview](#).
- **Service details:** Browse each service through our [Service Finder](#), to discover our entire East-West Service Network 2025.

- **Schedules:** Find your preferred port pairs alongside all relevant information with [Schedule](#).

We are looking forward to seeing your cargo onboard the services of our Gemini Cooperation and continuing to serve you, as we aspire to become your undisputed “Number One for Quality”.

With best regards,



Rolf Habben Jansen

CEO

A blue ink signature of Rolf Habben Jansen, featuring a stylized 'R' and 'H'.



Donya-Florence Amer

CIO / CHRO

A blue ink signature of Donya-Florence Amer, featuring a stylized 'D' and 'F'.



Mark Frese

CFO / CPO

A blue ink signature of Mark Frese, featuring a stylized 'M' and 'F'.



Dheeraj Bhatia

CTIO

A blue ink signature of Dheeraj Bhatia, featuring a stylized 'D' and 'B'.



Dr. Maximilian Rothkopf

COO

A blue ink signature of Dr. Maximilian Rothkopf, featuring a stylized 'Dr. M. Rothkopf'.