



Connectivity: Gemini Cooperation – A state-of-the-art operational model

Dear Customer,

On December 3, 2024 we will be opening our bookings on all our Gemini Cooperations services for you. With Gemini Cooperation, we will deliver an innovative hub & spoke model with broad connectivity and competitive transit times. Let's have a closer look on how we ensure best connectivity for your cargo.

- Excellent network coverage: Gemini Cooperation will offer you broad network coverage with efficient connections within our hub & spoke operating model with competitive transit times.
- **Tailored hub ports and controlled operations:** The innovative hub & spoke model is centered around hubs that are mostly jointly controlled and managed by Gemini Cooperation partners, with high quality services and best-in-class service.\
- Dedicated shuttle network and complementing feeders: Large and dedicated shuttles will serve our mainliners with connections in our hubs with an extensive port network in Asia, Europe, North America and the Middle East. Smaller sized feeders operated by either Hapag-Lloyd or strategic suppliers will complement the network in specific markets to increase connectivity.
- **Synchronized connections:** Key to our innovative hub & spoke model are synchronized connections between shuttles and mainliners that will significantly reduce dwell times and thereby allowing cargo to reach the desired destination faster, while improving reliability.

With Gemini Cooperation, you can look forward to the best possible connectivity throughout our network with our innovative hub & spoke model. Our industry-leading reliability of more than 90% and sustainability ambitions are moving us forward in becoming the Undisputed Number One for Quality and becoming your ocean carrier of choice.

Ready to book? Here are a couple of useful updates:

- **Trade Brochure:** Find key trade information in the latest East West Service Network 2025 Trade Highlights <u>overview</u>.
- Service details: Browse each service through our <u>Service Finder</u>, to discover our entire East-West Service Network 2025

- **Schedules:** Find your preferred port pairs alongside all relevant information in our <u>Schedule</u>. The latest update for February voyages will be available from the Start of Booking.
- Gemini Cooperation latest information can be found here

We look forward to having your cargo on board.

Best regards,



Maria-Fernanda from our Customer Communications Team