

# CANADA Daily News and Updates November 26th 2024

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## Air Updates

### New Cargo Agency Commissioner Website

The Cargo Agency Commissioner Office has launched a [new website](#), which serves as a resource platform for freight forwarders and other stakeholders engaged in international air freight operations and contains information related to the IATA Cargo Agency Program. (The Cargo Agency Commissioners are independent arbiters appointed jointly by IATA and FIATA to conduct reviews on decisions and/or actions affecting Agents/Intermediaries and applicants under the Cargo Agency Program and Intermediary programs, including the Cargo Accounts Settlement System (CASS).)

The new website includes sections such as:

- An explanation of the Commissioner Program
- The role of the Commissioners

- Links to essential documents and guidelines, including the International Air Transport Association (IATA) Cargo Agent Handbook and the CASSLink (Cargo Account Settlement Systems) User Manual
- A dedicated section with compliance tips, highlighting common issues observed by the Commissioners

A key feature of the new website is a contact area to raise cases directly with the Commissioners. Freight forwarders can now raise cases directly through the website's contact page. Submissions will be emailed to the Commissioners, providing the main details about the submitter and the issue.

*Be aware of your rights!*

FIATA would like to remind its members of the rights available to IATA Cargo Agents and CASS Associates where adverse decisions are taken against them under the Cargo Agency Program, including:

- The right to appeal or raise a complaint with the Cargo Agency Commissioner.
- The right to appeal in cases where a Notice of Termination letter has been issued.

FIATA encourages its members to make use of this new website and email address; the previous ones will be decommissioned by the end of the year.

## **Ocean Updates**

### **Indian Shippers Brace for Port Strikes Over 'Promises Not Kept'**

Indian shippers are fearful of major supply chain disruptions after dockworkers called for strikes at key ports, claiming the government has failed to meet commitments.

A consortium of labour groups told port authorities workers would stage indefinite work stoppages across ports from December 17 in protest at the lack of action to address long-standing concerns.

The move centres on wage revisions and pension benefits. Union sources complained that the Indian Ports Association (IPA) had been “apathetic” about making recommendations in line with specific promises made during talks to avert a strike planned in August.

“It is imperative on the part of the IPA to forward the settlement to all the port authorities for implementation, as per the practice hitherto followed,” said the labour consortium.

Read more in an [article from The Loadstar](#).

## Rail Updates

### CN Rail Mechanics, Clerks Vote Overwhelmingly to Approve Strike Mandate

Mechanics and clerks at Canadian National Railway Co. have voted overwhelmingly in favour of a strike mandate that could see workers walk off the job as early as New Year's Day.

Unifor says 97 percent and 96 percent of the two groups, respectively, cast their ballots in favour, paving the way for potential job action on January 1.

One group comprises 2,100 mechanics, technicians, crane operators, machinists and electricians, and the other includes 1,500 administrators and customer support staff. They are calling for improved job security, compensation and working conditions at CN.

Unifor says negotiations are resuming in Montreal on Monday and will continue through December 8.

Read more in an [article from CBC News](#).

## Customs Regulatory

### TCC24-135: Tips for Carriers – Final Port and Sub-location

To ensure officers are available for the troubleshooting of urgent, time-sensitive issues, and to keep call wait times to a minimum, the TCCU reminds clients of steps they can take to resolve issues on their own.

Recently, the TCCU has noticed an increase in cargo documents with incorrect destination sub-location code. Before contacting the TCCU, consult the following checklist to ensure the information you transmitted to CBSA reflects the correct destination of the commercial goods:

- If the final destination of the goods has changed, ensure the modifications on the destination port and warehouse sub-location code are reflected on your cargo document, and inform involved trade chain partners, such as freight forwarders and customs brokers.
- Ensure the port of destination and sub-location code on your cargo document match the warehouse submitting the warehouse arrival certification message (WACM).
- If a change or amendment is needed to correct the warehouse sub-location code on the cargo document, ensure the modification submitted has been accepted by the CBSA.
- Verify that all required documents have been submitted to CBSA and that the information is true, accurate and complete.