



Reliability: an efficient network for on-time delivery

Dear Customer,

On December 3, 2024, we will be opening our bookings on all our Gemini Cooperation services for you. With Gemini Cooperation, we will deliver industry-leading schedule reliability ensuring on-time delivery of your cargo. Here's what you can expect.

- **Industry-leading schedule reliability:** Once fully phased in, Gemini Cooperation will deliver a schedule reliability of over 90% through an efficient network, bringing a step-change from the current reliability results.
- **On-time delivery promise:** With a strong focus on schedule reliability, Gemini Cooperation will play a vital role in helping us lift the on-time delivery on box level closer towards our long-term target of delivering >80% of boxes on time.
- **Robust & Resilient Network:** Our efficient mainliner network is key to achieving our reliability ambitions. Centered around (mostly) controlled hubs & owned shuttles, it improves network stability and port coverage.
- **Fast and efficient decisions:** As strategically aligned partners with equal rights and defined recovery measures for each service and port, we will be able to take faster decisions and safeguard our reliability to the best possible extent.

With Gemini Cooperation, you can look forward to the timely delivery of your cargo through an innovative hub & spoke network that additionally offers you world-class connectivity and sustainability.

Ready to book? Here are a couple of useful updates:

- Trade Brochure: Find key trade information in the latest East – West Service Network 2025 Trade Highlights [overview](#).
- Service details: Browse each service through our [Service Finder](#), to discover our entire East-West Service Network 2025
- Schedules: Find your preferred port pairs alongside all relevant information in our [Schedule](#). The latest update for February voyages will be available from the Start of Booking.
- Gemini Cooperation latest information can be found [here](#)

We look forward to having your cargo on board.

Best regards,



Maria-Fernanda

from our Customer Communications Team