



Here's your weekly overview of Services, Operations, Rates & Surcharges

Dear Customer,

Thank you for reading our latest news. This week, we're sharing with you the latest news posted on our CustomerNEWS covering rates, surcharges, services and operations. We aim at compiling the most relevant news for you. Remember to bookmark our [CustomerNEWS](#) and [Operational Updates](#) where we regularly publish new information.

Here's a recap of the recent updates that you might have missed:

[Hapag-Lloyd LIVE: meet our smart reefer container fleet](#)



Have you ever wondered what goes on inside your reefer container? Welcome to [Hapag-Lloyd LIVE](#) – a simple monitoring solution to visualize what happens inside our reefer containers during transport. Our smart solution is getting an upgrade with its latest notification feature!

[Learn more](#)

[Here are Peak Season Surcharge \(PSS\) Updates](#)

[Here's a PSS from various origins to Banjul, GM](#)



Here's a Peak Season Surcharge (PSS) from Europe, Middle East and Indian Subcontinent, North and Latin America to Banjul, GM

[Banjul PSS](#)

[Here's a PSS from Latin America to Europe](#)



Here's a Peak Season Surcharge (PSS) from the West Coast of Latin America, Central America & the Caribbean to North Europe and the Mediterranean.

[Latin America - Europe](#)

[Here's an update for Port-au-Prince bookings and operations](#)

After several weeks of restrictions, we were able to perform our first call in Port-au-Prince on October 20, discharging the first containers.



[Port-au-Prince Update](#)



[Here's an update on our TEX and AL7 services](#)

Shipping between Türkiye or Italy and the U.S. East Coast? Here's an update for our Turkey East Coast Express (TEX) and Atlantic Loop 7 (AL7) services.

[TEX AL7 Update](#)

[A GRI/GRA from Indian Subcontinent & Middle East is coming up](#)

A General Rate Increase (GRI)/ General Rate Adjustment (GRA) from Indian Subcontinent & Middle East to North America for cargo transported in 20' and 40' Dry, Reefer and Special containers, including High Cube equipment is coming up.



[ISC - North America](#)

If you have questions concerning the above changes, please contact our teams at your preferred [location](#), who will be happy to guide you based on your individual situation.

Best regards,



Maria-Fernanda

from our Customer Communications Team