



Our Inland Delivery Team in Region North Europe is ready to assist you

Dear Customer,

Here's an update about our Inland Delivery Teams (IDT) in Region North Europe.

Your inland transport across countries in Region North Europe just got better. Thinking about your cargo planning and to ensure that your queries are addressed efficiently, we've done a few adjustments that we'd like to share with you.

- **Location:** Our inland transport services are managed based on the start or end point of the transport, rather than your location. This means that if your transport starts or ends in a country different from yours, your shipment may be handled by a different office, and not necessarily your local one.
- **Cross-country shipments:** With the above in mind, if you reach out to us about an inland-related topic for a cross-country shipment, your request will be handed over to the handling office who will reply to you directly.
- **Faster response times:** with dedicated contact mails and numbers for inland-related topics, you can easily get in touch with our teams. For all other enquiries, please keep using your regular service contact.

These updates will be available to you from November 1, 2024. We are looking forward to hearing from you, and that's why we've included the following contact list:

Country	E-Mail	Phone
Austria	austria@service.hlag.com	+43 72 0380 152 #7
Belgium	belgium@service.hlag.com	+32 2 620 0905 #7
Czech Republic	czechrepublic@service.hlag.com	+420 2 252961 11 #7

Denmark	denmark@service.hlag.com	+45 35158606 #7
Estonia	estonia@service.hlag.com	+372 6601939 #7
Finland	finland@service.hlag.com	+358 981710600 #7
France	france@service.hlag.com	+33 805987919 #7
Germany	germany@service.hlag.com	+49 40 3497 8077 #7
Great Britain	greatbritain@service.hlag.com	+44 20 8507 4000 #7
Hungary	hungary@service.hlag.com	+36 19997299 #7
Ireland, Republic of	republicofireland@service.hlag.com	+353 01 533 9998 # 7
Latvia	latvia@service.hlag.com	+48 583427642 #7
Lithuania	lithuania@service.hlag.com	+48 583427643 #7
Luxembourg	belgium@service.hlag.com	+32 2 620 0905 #7
Netherlands	netherlands@service.hlag.com	+31 20 7219928 #7
Poland	poland@service.hlag.com	+48 585544503 #7
Slovakia	slovakia@service.hlag.com	+420 2 252961 11 #7
Sweden	sweden@service.hlag.com	+46 317540799 #7

Switzerland

switzerland@service.hlag.com

+41 61 54 78 133 #7

Just for your reference, the countries covered under Region North Europe are: Great Britain, Ireland, Belgium, Luxembourg, Netherlands, France, Germany, Austria, Switzerland, Czech Republic, Hungary, Slovakia, Estonia, Lithuania, Latvia, Denmark, Finland, Poland, Sweden.

Best regards,



Maria-Fernanda

from our Customer Communications Team