

Organize Your Finances with “My Invoices” in the Online Business Suite



Dear Customer,

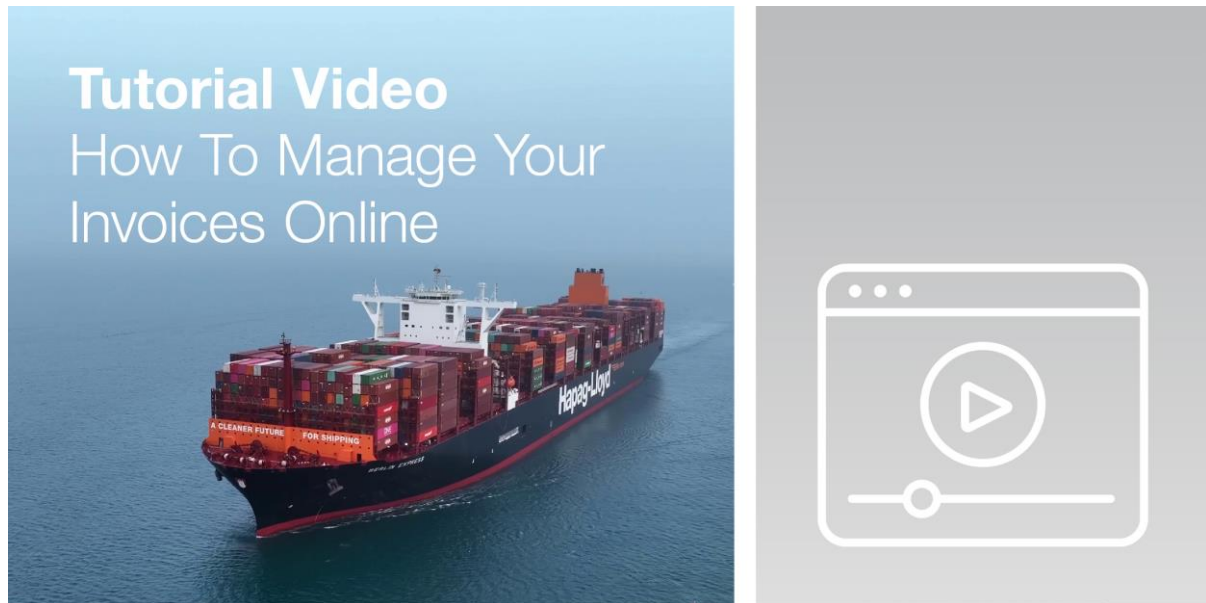
We're excited to introduce “My Invoices” is now globally available in the Online Business Suite! **Organize your finances and discover** the convenience of having all your invoices in one central location: our Online Business Suite. “[My Invoices](#)” provides a comprehensive **overview** for effortlessly viewing and managing your invoices. Say goodbye to digging through documents or contacting customer service – and embrace simplicity!

Key Benefits for You:

- **Time Savings:** Your invoice overview is always available, making it easy to search, filter, and access the information you need – and giving you more transparency and visibility of your invoice details.
- **Secure Connection:** Thanks to a secure connection to our systems, your invoices are protected and can be accessed by authorized parties only.
- **Streamlined Design:** The invoice overview has a design similar to that of other familiar tools, ensuring an intuitive and user-friendly experience.

From now on, you will find the finance applications – including invoice overviews and disputes – under our new navigation point “Finance.”

If you have any special invoicing agreement with Hapag-Lloyd, or there is a specific local process to obtain your fiscal invoices, please continue to follow the existing process to obtain your invoices.



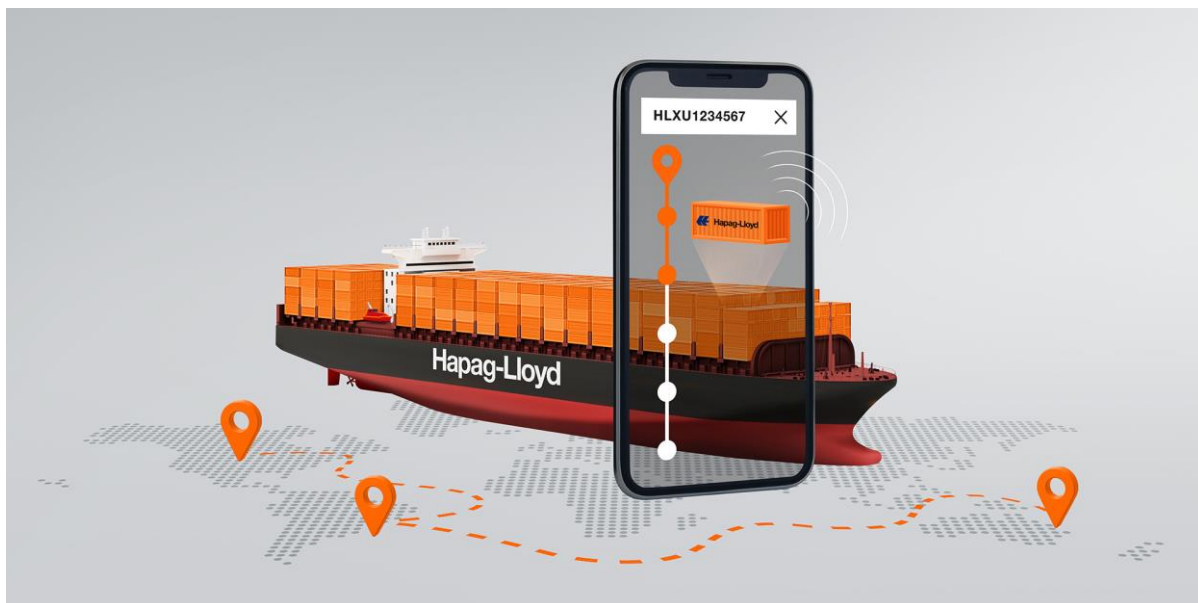
Get Started with a Quick Tutorial

To help you get the most out of “My Invoices,” we’ve prepared a short tutorial video. This guide offers a concise overview of the tool, making it easy for you to start organizing your finances today.

Good to know: Invoice Dispute is now also available in the Finance Navigation, where you can find it as “My Disputes” from now on.

[New Dispute Form](#)

[My Invoices](#)



Now available: Live Position for your mobile device

Want to **track** your **shipment** on the go? Be one of the first to discover the brand-new Hapag-Lloyd **mobile** experience! We're excited to unveil the optimized mobile version of [Live Position](#), designed to give you seamless access to your **cargo's** status anytime, anywhere. Simply visit Live Position on your **mobile** device to get started. With just a few **taps**, you can add the mobile view directly to your **home** screen. Stay tuned for further updates, as this is only the first step towards our upcoming new Hapag-Lloyd **app**.

[Try it out](#)



Still using eaSI? Meet our new Shipping Instructions

Now is the ideal chance to get to know the new Shipping Instructions tool, which paves the way to easier submission of [shipping instructions](#). Soon the usage of eaSI will be discontinued in favor of this new solution.

Our new Shipping Instructions online tool allows you to easily submit your shipping instructions via a user-friendly web interface. This greatly increases the process of ultimately creating a Bill of Lading, which you can then edit or approve via BL Draft Approval.

[Manage Shipping Instructions](#)



Want to know more about the documentation processes?

Check out our newest article in our Digital Inside Dock about digitizing exactly that – meet the digital tools for documentation handling.

[Go to the DID](#)

Wilhelmshaven connecting the world!

Please check out our new attractive Quick Quotes Spot Rates for Wilhelmshaven to Asia.
You can find all the relevant information below:

FE2: Connecting Asia with attractive transit times:

		SINGAPORE	PUSAN	SHANGHAI	NINGBO	NANSHA	YANTIAN
FE2	FROM TO WILHELMSHAVEN	29	37	40	42	47	47

CGX: Our fastest connection to Yantian

Transit time Wilhelmshaven - Yantian: 39 days

[Get your Spot Rate now](#)

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Kind regards,

Your Hapag-Lloyd team