



LOOKOUT

09.2024

Ahoy Customer,

In this version of our LOOKOUT:

Dive into the world of shipping with our interactive 360-degree container experience! Explore the diverse range of Hapag-Lloyd's specialised containers, from our refrigerated reefer containers to flat racks.

Additional topics of this LOOKOUT edition:

- **Mail on the High Seas:** Hapag-Lloyd's 150-Year Legacy of Maritime Deliveries
- **From Curiosity to Career:** Svetlana's journey to marine engineer
- **Discover the "Shrimp Express":** A unique rail cargo showcasing an innovative solution to a logistical challenge

Have you ever wondered what our specialised Containers look like in 360-degrees?



From refrigerated containers to temperature-controlled atmosphere containers, our interactive 360-degree experiences bring you closer than ever to understanding the capabilities of our fleet: discover the unique features of our specialised containers designed to meet your specific shipping needs.

[Here's your 360° experience](#)

From packets to catapults: Hapag-Lloyd's 150-Year voyage through seaborne mail

Dive into the fascinating history of Hapag-Lloyd's seaborne mail services, from their own private postal system in the Caribbean with exclusive stamps to pioneering high-speed catapult mail. Discover how Hapag-Lloyd set the standard for excellence in maritime mail delivery since 1847!



[Find out more](#)



[Over the equator and back: A profile of 2nd engineer Svetlana Timm-Vengerov](#)

Ship engineer Svetlana Timm-Vengerov shares her life's journey on the high seas, revealing the challenges and rewards of her unique career. Discover how she found her passion for marine engineering, the challenges she's faced, and the incredible experiences she's had sailing around the world.

[Read the Interview here](#)

"Shrimp Express": When all else fails, get on the rails

Our Hapag-Lloyd team in India created a unique solution to a capacity challenge by establishing a rail route, known as the "Shrimp Express", between Vizag and Nhava Sheva to transport seafood to North America.

[Learn more](#)



Picture of the month: Our Guayaquil Express on open sea



This month's picture shows our "Guayaquil Express" travelling to Cartagena, Colombia.



[Get this stunning picture!](#)

Download this stunning shot

For those who missed it: Catch up on the last Customer Call with our CEO Rolf Habben Jansen!



If you missed the last Customer Call with Rolf Habben Jansen on 26 August – we got you covered! You can watch the Virtual Live Session with key insights into current challenges and plans, such as the Red Sea situation, countermeasures in place, Gemini cooperation and our commitment to sustainability on our website.

[Watch the Customer Call here](#)



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From our Corporate Communications Team