



Operational Disruptions due to floodings in Austria, Czech Republic, Slovakia and Hungary

Dear customer,

here's an update on the current situation in Austria, the Czech Republic, Slovakia and Hungary, where a severe flooding has occurred in recent days.

The flooding has significantly affected local infrastructure, including transport networks and our container depots, which may result in operational delays in the affected regions. Whilst we continue to accept your bookings for the coming weeks, we ask for your understanding that container releases in the above areas may be delayed due to the ongoing situation.

Our teams are closely monitoring the situation and we are doing our utmost to restore normal operations as quickly as possible. We will keep you informed of any developments and will notify you if there are any further disruptions.

If you require assistance with any of your current bookings, please contact your [local Hapag-Lloyd customer service representative](#). We appreciate your understanding and patience during this time and apologise for any inconvenience these delays may cause.

Best regards,



Maria-Fernanda

From our Corporate Communications Team



Niklas Jan

From our Corporate Communications Team