



# Hapag-Lloyd Track & Trace API is live!

**Dear Customer,**

We are excited to announce our latest Track & Trace API – a powerful tool designed to enhance your shipment tracking experience with Hapag-Lloyd.

## **How it works**

The Track & Trace API enables you to access detailed information on Shipment-, Equipment-, and Transport-events for all your shipments booked with Hapag-Lloyd since the January 25, 2024. Leveraging the DCSA Track & Trace v.2.2 API specification, you can:

- Retrieve track and trace information based on:
  1. Carrier Booking Reference
  2. Equipment Reference
  3. Transport Document Reference
  4. Track by a combination of the above-mentioned references:
    - Carrier Booking Reference, Equipment Reference, or Transport Document Reference
    - Additionally, use any of the following parameters:
      1. Transport Document Type
      2. Vessel IMO number
      3. Carrier Voyage Number
      4. Carrier Service Code
      5. Event Type Code from the carrier

## **Benefits of Our API:**

- Real-Time Data: stay informed with up-to-date information on current container events.
- Simplified Implementation: enjoy a streamlined process.

**Connect now!**

**Go-Live Date:** March 2024

Connect today to the Track & Trace API on our API Portal. To register, please visit the Hapag-Lloyd API Developer Portal: [Hapag-Lloyd | API Developer Portal \(hlag.com\)](https://hlag.com) and follow our step-by-step instructions on how to get started: [Hapag-Lloyd | API Developer Portal \(hlag.com\)](https://hlag.com).

For any inquiries or assistance, our team is here to help! Feel free to reach out via our Contact Us page on the API Developer Portal: [Hapag-Lloyd | Contact Us | API Developer Portal \(hlag.com\)](https://hlag.com)

Best regards,



**Maria-Fernanda**

from our Customer Communications  
Team



**Niklas Jan**

from our Customer Communications  
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