

**15<sup>th</sup> December 2023**

## **Important Update on Panama Canal Operations**

Dear Valued Customer,

Thank you for your continued support and for choosing Ocean Network Express (ONE) to cater to your needs.

The current situation at the Panama Canal have presented operational challenges to transit through the canal, and the implemented restrictions on the daily passage of vessels are resulting in extended idle times.

In order to minimize any disruptions, ONE is committed to undertaking any required actions to ensure the uninterrupted continuation of operations for our customers.

To continue to provide a reliable service, **ONE will be introducing a Panama Canal Contingency Surcharge (PCC), set at \$145 per TEU, starting January 15th, 2024.**

Should you have any questions, please contact your local ONE representative.

We would like to take this opportunity to thank you for supporting ONE and we look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,

Ocean Network Express Pte. Ltd.



**For cargo to/from Europe/Mediterranean:**

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>

[https://ecomm.one-line.com/ecom/CUP\\_HOM\\_3116.do](https://ecomm.one-line.com/ecom/CUP_HOM_3116.do)

<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other charges such as local charges and contingency charges may apply.